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The Future of Custodial Services

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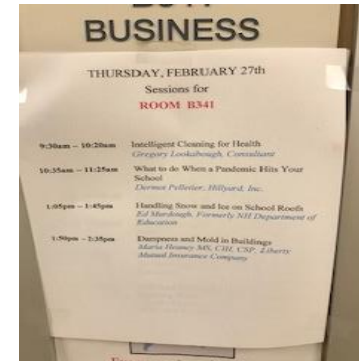


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Do you recall:

How and why COVID disruption changed our view.

Past to Present



Why explore the future of custodial services?

- Because:

GREAT THINGS **NEVER** *come from* COMFORT ZONES



Why explore the future of custodial services?

- The **eyes of the world are focused** on us after COVID.
- **Move the needle** forward for **your team** and organization.
- Thought-provoking **dialogue** to **build the future – together**.
- If we do not press forward, **destined to fall back** on “the way we have always done things.”
- Old ways *not wrong*. Yet, **not adequate after COVID interruption**.

Learning Objectives

- One: How and why COVID disruption **changed our view.**
- Two: Step back and review: What is the **definition of clean?**
- Three: **Chemicals and equipment** now used to clean.
- Four: **Training and monitoring** use of chemicals and equipment.
- Five: **Product vs. process?**

Intelligent Cleaning for Health

- Standardizing the cleaning process and educating our cleaning departments.
- Finding significant dollars to re-invest back into the department.
- Coaching and training to lead people and manage a process.
- Overcoming the language barrier.
- Recruiting and retaining our top cleaning workers.

Your Presenters

Gregory L. Lookabaugh
Director Business Development
KingsClean



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Life Member of TASBO.

40 years in the educational arena
maintenance and operations profession.

Paul D. Cagle
President and CEO
KingsClean



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Acquired student cleaning company in
1999 and has grown it into a national
company focused on schools and
colleges.

Objective One:

How and why COVID disruption changed our view.



Objective One:

How and why COVID
disruption changed our
view.

Events we may have forgotten

- British cruise ship denied entry due to norovirus outbreak. *USA Today Feb 11, 2020*
- E. coli outbreak: 196 people in 10 states now sick, linked to ground beef. *USA Today May 13, 2019*
- Deadly Staph Infections Still Threaten the U.S. – CDC calls for increased prevention to protect patients. *CDC March 5, 2019*

Objective Two:

Definition of Clean?

Why Clean?

- Definition of **Clean**: An environmental condition free of unwanted matter.
- Definition of **Cleaning**: The *process* of removing unwanted matter and putting it in its proper place.
- What “*unwanted matter*” are we talking about?
Example: vacuum filter



Objective Two:

Definition of Clean?

What does it mean to disinfect?

- The killing of 99.999% of **microscopic organisms** as claimed on the label of a disinfectant.
- Pathogenic microorganisms:
Transferable microscopic living things that can cause harm, suffering, and death.
- The process of sanitizing:
To reduce the number and growth of bacteria to safe levels, usually 99.9%.

Objective Two:

Definition of Clean?

CDC information on How to Clean

Practice routine cleaning of frequently-touched surfaces.

More frequent cleaning or disinfecting with higher use.

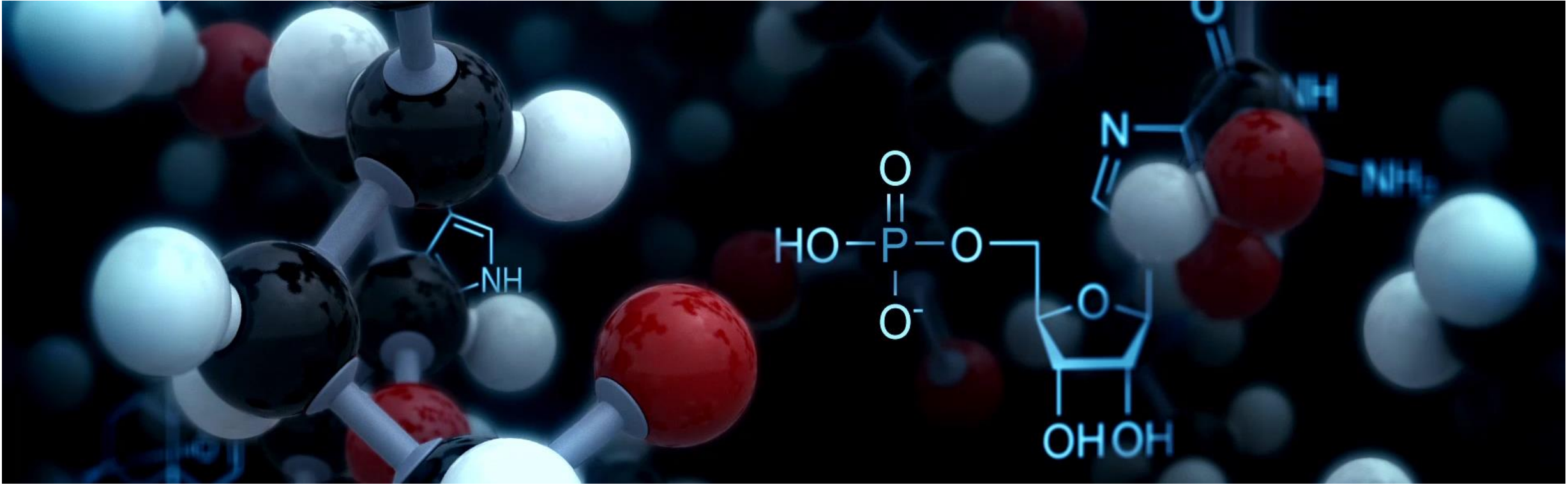
Surfaces and objects such as shopping carts or touch pads cleaned or disinfected every use.



High-touch surfaces include: tables, doorknobs, light switches, countertops, handles, desks, phones, keyboards, toilets, faucets, sinks, etc.



Define Clean: An environment free of unwanted matter.



Objective Three:

Chemicals and equipment now in use.

Objective Three:

Chemicals that are being used to clean facilities.

Are staff being trained and monitored on how to effectively use these chemicals?

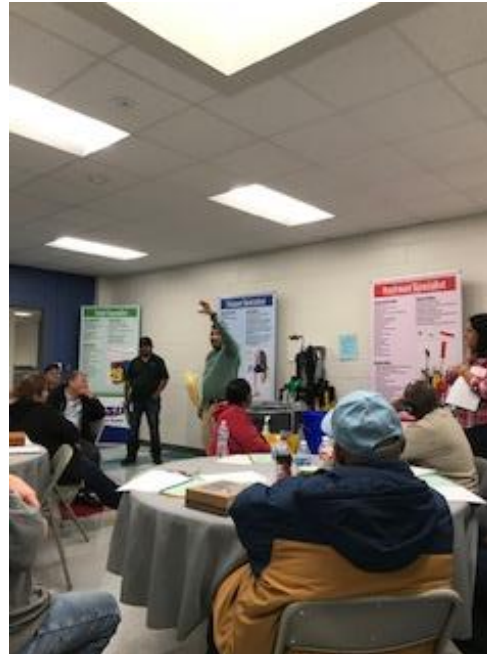


Objective Four:

Training and monitoring
the use of chemicals and
equipment.

Training and documentation

- Are you documenting that training?



Objective Five:

Products vs. process?

Five Essentials

These essentials of a cleaning program deliver confidence for the future:

- I:** Standardized cleaning program that Cleans for Health, taught out of a training.
- II:** Finding significant dollars to reinvest in the department.
- III.** Coaching your management team to lead people, manage a process, generate meaningful data.
- IV:** Overcome the language barrier.
- V:** Recruit and retain the best cleaning workers.

Thank You!

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Contact information:

KingsClean

Intelligently Cleaning for
Health

Every facility team needs a coach who can help

- revolutionize their cleaning department,
- reduce harmful air particulates by up to 75%, and
- save annual dollars to reinvest back in their department.
- Let's work together. Staffing your team, training and developing your team to Intelligently Clean for Health.

Contact information:

KingsClean

Intelligently Cleaning for
Health

**Pressing forward to revolutionize your
cleaning team. Or the status quo.
It's your call!**



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Please visit the web site to learn more:

www.kingsclean.com

Citations

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