

As you know, the CDC (Center for Disease Control) and the WHO (World Health Organization) are taking every precaution to ensure that the spread of the Novel Coronavirus (COVID-19) is mitigated. Below are steps that need to be taken in order to help mitigate the spread of pathogens within our buildings and communities:

- 1. Hand washing cannot be emphasized enough. Continually washing hands after restroom use, before and after eating, and at other regularly scheduled times, will be the biggest defense against the spread of any pathogen. This is the most important activity that we can perform.
- 2. We are cleaning touchpoints nightly with an EPA registered germicide that will help reduce the potential spread of pathogens. Keep in mind that there are 4 things that kill pathogens: chemical, heat (friction), dry surface, and light.
- 3. We manage our vacuum filters which is key to the removal of airborne particulates (invisible particles that can act as carriers of pathogens). Our teams are emptying vacuum filters at the beginning and end of the cleaning shift, and replacing them weekly. This is a critical cleaning function to produce a healthy environment.
- 4. Obviously send people home if they are not feeling well.

Added services that you might want to consider should the need arise:

- The King's can provide an electrostatic spray technology service to your building. This technology provides a negative charge to the germicide that allows it to adhere to all surfaces in a room while providing at least a 10-minute dwell time to effectively kill pathogens. We can also coach your inhouse staff to perform the same service.
- The King's can also provide a terminal cleaning of an area that might have been occupied by an infected person. This is the same cleaning system that you would find in an operating room in a hospital. We can also coach your in-house staff to perform the same service.

Finally, it is important that we be prepared but also calm. Most of this is about containment and prevention. However, if you need help in any way please feel free to reach out.

Respectfully & Sincerely Yours,

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